

MEKELI HILLER

(801)-657-9818 | MEKELIHILLER@GMAIL.COM | WWW.LINKEDIN.COM/IN/MEKELI-HILLER

EDUCATION

Carnegie Mellon University – Heinz College of Information Systems and Public Policy **Expected Dec 2027**

Master of Information Systems Management - Business Intelligence & Data Analytics Track (MISM-BIDA)

- Heinz College ranked #1 in Information & Technology Management (U.S. News)

Brigham Young University – Marriott School of Business

Apr 2026

Bachelor of Science in Information Systems - STEM-Certified Technical Program

- GPA 3.67 / 4.00
- MSS SOAR: Student Life-Multicultural Scholarship, Member of Association for Information Systems
- **Specialized Courses:** Data Communications (AWS Cloud Practitioner – EC2, RDS, Elastic Beanstalk, S3; Azure AI & ML); Enterprise Application Development; Scrum Certified; IS Security; TCP/IP OSI Networking Models

EXPERIENCE

Research Assistant

Jan 2025 – Present

Marriott School of Business BYU, Provo, UT

Language and Culture Trainer & Evaluator

Aug 2023 – Present

The Church of Jesus Christ of Latter-day Saints, Provo, UT

- Increasing language proficiency by 83%, training 150+ representatives from 8+ countries for field assignments
- Redesigned curriculums by creating a video-based language tutoring system, enhancing learning retention by leveraging AI tools
- Conduct language evaluations based on American Council on the Teaching of Foreign Languages (ACTFL) for 100+ individuals in 2 different languages (French and Tahitian)

Business & Technology Consultant

Oct 2024 – Dec 2025

Polynesian Brints LLC, Orem, UT

- Led end-to-end front-end and UX/UI redesign, resulting in a 28% boost in website traffic and 109% order increase
- Advised leadership on the adoption of cloud-based business tools, app integrations, reducing manual processing time by 5+ hours per week.
- Conducted business process analyses to diagnose IT issues and streamlined Business operations system-wide
- Developed data-driven recommendations on digital strategy, influencing executive long-term growth plans

Lead Social Media Specialist and Executive Secretary

Jan 2023 – Jul 2023

The Church of Jesus Christ of Latter-day Saints, Papeete, Tahiti

- Coordinated with 13 teams (9 countries, 5 languages) to deliver technology training and regional market strategies
- Achieved highest conversion rate for 6 consecutive months, leading technology training in South Pacific
- Generated 300K+ impressions by managing outreach programs with \$10K budget via Meta Business Suite

Volunteer Representative

Aug 2021 – Aug 2023

The Church of Jesus Christ of Latter-day Saints, Papeete, Tahiti

- Taught and ministered among individuals and families in 4+ languages in 121 isolated islands in the South Pacific
- Coordinated food drives, community projects, and sponsored activities to help underprivileged individuals

TECHNICAL SKILLS

- Web Development: Proficient in HTML, CSS, JavaScript, Node, Express, C#, ASP.NET Core MVC, Shopify
- Database Management: Proficient in SQL, MySQL, PostgreSQL, DDL, Tableau, Python
- Cloud Computing: AWS (EC2, RDS), Azure AI Machine Learning, VPN Setup
- AI & Data Analysis: AI Bots, Supervised/Unsupervised Learning, M Dashboards (Tableau)

OTHER ACHIEVEMENT & INTERESTS

- Integrated Exercise 2025; Led UI/UX design, API Calls, and Azure ML pipelines, 98.9% score, Top 5 Team BYU
- Integrated Exercise 2024; Led website operations and coordinated AWS Elastic Beanstalk and RDS deployment
- Fluent in French, Tahitian, and English; Intermediate in Tongan; Intermediate ASL
- Eagle Scout, Boy Scouts of America